



Net Health WoundExpert

General Information

Plan Report ID Number: 2025001

Developer Name: Net Health

Product Name: Net Health® WoundExpert

Version Number: 7.0

Certified Health IT Product List (CHPL) ID: 15.04.04.2815.Woun.07.00.1.181231

Developer Real World Testing Page URL: www.nethealth.com/real-world-testing

2025 Real World Testing Results

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Changes to Original Plan

Summary of Change	Reason	Impact
Cease collection of results for metrics 1, 2, 4, 6, 7, & 8.	Executive Order 14192, which states that only results for metrics related to g.7, g.9, & g.10 are required.	After Q2 2025, only results for metrics 3 & 5 were collected, as these are the metrics related to g.7, g.9, and g.10. This results report will only cover metrics for which all four quarters of results were collected.

Withdrawn Products

Net Health did not withdraw any certified products in 2025.

Summary of Testing Methods and Key Findings

Net Health WoundExpert's approach to real world testing (RWT) reinforces our commitment to compliance with our certification criteria. Our cloud-based, SaaS (Software as a Service) application allows for real-time, de-identified and aggregated usage reports, permitting Net Health to verify the application works in production as intended and verifying Net Health WoundExpert's ability to be used by providers in the real world.

Within the fourth year (2024) of Real-World Testing results collection and monitoring, we again saw how real customer usage applied to the methods selected for the plan, including areas with low levels of usage. In the fourth year, due to regulatory changes, the primary methods tracked for the full year were these areas of low-level usage. However, due to the nature of our application, we were able to submit test data within the production environment for these low-usage methods in order to replicate and produce results, as they would be if a provider had initiated the methods. Within this calendar year (2025), this test data was a natural by-product of testing for both a Cloud Migration initiative, as well as setting up a partnership with a new third-party FHIR service provider – Darena Health.



As such, the results shared in this report demonstrate what the real-time, de-identified, and aggregated usage of these methods are within the same production environment that our providers use.

3. Data Requests – Application Access

Measure: Number of successful exchanges of structured patient information in Net Health’s production environment as measured by API calls within the publicly available Net Health API.

Description: A patient should be able to share their health information upon request with third-party vendors that have elected to integrate with Net Health’s publicly available FHIR API. Additionally, third-party vendors should be able to perform an EMR-based launch of a FHIR application as part of this new program. Documentation and costs associated with this API will be made available to all vendors.

Given the patient population our application serves, and our status as a specialty EMR, utilization of this API function is low; however, we hope to drive adoption by generating meaningful use cases alongside our customers. If that is the case, upon our completion of this test, Net Health can prove conformance with this certification criteria in our production environment with test data.

If, by the end of Quarter 3, Net Health WoundExpert is not able to verify all the requirements using aggregated and de-identified reporting data, Net Health will utilize a test application built in our production environment with which we can exchange test patient information to collect results in quarter 4. All tests can be completed in our production environment.

Due to Net Health WoundExpert being a SaaS-based application, all requirements of §170.315(g)(10), and §170.315(g)(9) can be met by querying the database to verify the number of responses for data requests by data category, date range, or all data categories in accordance with the criteria. A quarterly review of the certification criteria will be done to verify that each requirement is met throughout the year.

Justification for selected measure/metric: By utilizing Net Health WoundExpert’s cloud capabilities to pull aggregate reports of functionality from the application, we can demonstrate conformance with the certification criteria without disrupting our providers and their patients with data requests.

Furthermore, it would be difficult to verify FHIR API utilization if our clients’ patients are not taking advantage of this function or if no third-party vendors have elected to utilize



our publicly available FHIR API. By using a test facility in the same production environment used by our clients and integrating a Net Health-developed healthcare app, Net Health will demonstrate conformance to the certification criteria.

5. Patient Selection – Application Access

Measure: Number of successful exchanges of structured patient information with a third-party vendor in Net Health’s production environment utilizing a shared patient ID.

Description: Net Health’s publicly available FHIR API allows for a standard exchange of patient health information utilizing a shared patient ID to ensure accurate record exchange.

Because Net Health WoundExpert is a SaaS-based application, all requirements of §170.315(g)(7) can be met by querying the database for each individual requirement. A quarterly review of certification criteria will be done to verify that each requirement is met throughout the year.

Furthermore, it would be difficult to verify API utilization if our clients’ patients are not taking advantage of this function or if no third-party vendors have elected to utilize our publicly available API. By using a test facility in the same production environment used by our clients and integrating a Net Health-developed healthcare app, Net Health will demonstrate conformance to the certification criteria.

Justification for selected measure/metric: By utilizing Net Health WoundExpert’s cloud capabilities to pull aggregate reports of functionality from the application, we can demonstrate conformance with the certification criteria without disrupting our providers and clients with data requests.

Furthermore, it would be difficult to verify API utilization if our clients’ patients are not taking advantage of this function or if no third-party vendors have elected to utilize our publicly available API. By using a test facility in the same production environment that is utilized by our clients and integrating a Net Health-developed healthcare app, Net Health will demonstrate conformance to the certification criteria.

Standards Updates (Including SVAP and USCDI)

- ✓ **Yes, I have products certified with voluntary SVAP or USCDI standard (see table below).**



Standard (and version)	170.215(a)(2) 4.0.0 HL7® FHIR® US Core Implementation Guide STU 4.0.0, June 2021
Updated certification criteria and associated product	170.315(g)(10)
CHPL Product Number	15.04.04.2815.Woun.07.00.1.181231
Conformance measure	ONC Test Procedure; Version: 2.2 Net Health WoundExpert implements the FHIR R4 API and adheres to the 170.315(g)(10) certification criteria, allowing for secure and standardized data exchange with other healthcare systems.

Care Setting(s)

- **Outpatient Wound Care:** Hospital-based or privately-owned outpatient wound care clinics
- **Independent Providers:** Independent providers or groups of providers who offer wound care services in post-acute facilities

Metrics and Outcomes

3. Data Requests – Application Access

Associated certification criteria

Certification Criteria	Requirement
§ 170.315(g)(10) Standardized API for patient and population services	(i) Data response for single patient data
	(ii) Data response for multiple patients' data
§ 170.315(g)(9) Application Access – All Data Request – Cures Update	(I) Respond to request for all data classes/dates in C-CDA

Relied Upon Software

- Swagger
- Identity Server 4



Expected outcomes

- Real world testing (RWT) will allow Net Health to verify utilization of our publicly available FHIR API by both third-party vendors and patients who have elected to share their health information with a third-party app.
- RWT will demonstrate the ability to respond to a request for patient data and return said patient data utilizing a shared patient ID via our secure FHIR-based API.
- RWT will demonstrate the ability to respond to a request for all USCDI data categories in a summary record format in accordance with § 170.315(g)(9).
- RWT will demonstrate the ability to respond to requests for a single patient's data or for multiple patients' data as a group according to the standard adopted consistent with the FHIR Resource search criteria adopted in §170.315(g)(10).

Results

Quarter	Patient Accounts Registered	Single Patient Request for Data	Summary Record Request for Data
Q1	0	0	0
Q2	0	13*	244*
Q3	0	0	0
Q4	156*	0	0

*Test usage

Results Clarification

Met expected outcomes for our real-world testing plan? N/A

Results indicate no customer utilization in 2025. Net Health WoundExpert transitioned from Azure Health Data Services to Darena Health as our FHIR service provider during 2025. This partnership enables us to maintain (g)(10) certification while reducing internal development overhead for future USCDI updates.

In Q1 2025, there was no usage or test activity. In Q2 2025, only Net Health WoundExpert test facilities had connected FHIR applications, resulting in test usage only (no production customer usage). Specifically, we logged 13 single patient data requests and 244 FHIR



resources returned across various resource types during Q2 2025 test activities. In Q3, there was once again no logged client usage activity.

In Q4 2025, we completed the migration to Darena Health's FHIR platform. In Q4 2025, we created 156 test patient accounts in the Darena system to prepare for beta client onboarding, but these represent synthetic/test data only. Darena enabled usage logging at the beginning of 2026, which will allow us to capture production usage data going forward.

There were no valid third-party customer requests to connect or set up a connection with our FHIR resource for production use in the 2025 calendar year. Net Health launched a beta program in December 2025 for the Darena FHIR Development Server, enrolling 2 early adopter clients.

(g)(10) FHIR Service Testing and Activities Completed in 2025:

Q2 2025 Testing:

- Completed quarterly review of audit logs showing FHIR Resource Type requests.
- Verified 13 successful single patient data retrieval requests and 244 total FHIR resources returned during test activities.

Q3-Q4 2025 Migration and Beta Program Launch:

- Created 156 test patient accounts in Q4 to support beta client testing and validation.
- Updated SMART on FHIR launch functionality to integrate with Darena's workspace management.

Infrastructure and Compliance Updates:

- Maintained (g)(10) certification through Darena's transferred certifications, eliminating separate certification requirements. We submitted our letter to inform Drummond of our changes and to request decertification of (g)(7), (g)(9), and (g)(10) and defer to Darena Health on 11/25/25.
- Production customer usage is expected to be captured in 2026 as beta clients complete onboarding and Darena's usage logging remains enabled throughout the year.



5. Patient Selection – Application Access

Associated certification criteria

Certification Criteria	Requirement
§ 170.315(g)(7) Application Access – Patient Selection	(i) Receive a request and return an ID or token to obtain data

Relied Upon Software

- Swagger
- Identity Server 4

Expected outcomes

- Real world testing (RWT) will allow Net Health WoundExpert to identify and match a singular patient record with a third-party app.
- RWT will demonstrate the ability to receive a patient ID from Net Health WoundExpert for medical record integrity.
- RWT will demonstrate the ability to receive a request with sufficient information to uniquely identify a patient and return an ID or other token, in accordance with § 170.315(g)(7), that can be used by an application to subsequently execute requests for that patient's data.

Results

Quarter	Patient Accounts Registered	Single Patient Request for Data	Summary Record Request for Data
Q1	0	0	0
Q2	0	13*	244*
Q3	0	0	0
Q4	156*	0	0

*Test usage

Results Clarification

Met expected outcomes for our real-world testing plan? N/A

Results indicate no customer utilization – no valid third party requested and/or set up a connection with our FHIR resource in the 2025 calendar year. Net Health WoundExpert



transitioned from Azure Health Data Services to Darena Health as our FHIR service provider in late 2025. This partnership enables us to maintain (g)(10) certification while reducing internal development overhead for future USCDI updates.

In Q1 2025, there was no usage or test activity. In Q2 2025, only Net Health WoundExpert test facilities had connected FHIR applications. We logged 13 single patient data requests and 244 FHIR resources returned during Q2 2025 test activities. In Q3 2025, there was no logged activity. In Q4 2025, we created 156 test patient accounts in the Darena system, but Darena's usage logging was not enabled until the beginning of 2026. All reported data represents test usage only with no production customer utilization in 2025.

Q2 2025 we conducted testing of FHIR resource requests using test applications.

- Verified successful retrieval of 13 single patient data requests across test facilities.
- Confirmed 244 FHIR resources were successfully returned.
- Validated that FHIR resource requests were functioning correctly in the Azure Health Data Services environment.

Q3-Q4 2025 we began development and completed migration from Azure Health Data Services to Darena Health FHIR platform.

- Developed and deployed Clifford Azure Functions to consume service bus messages and map WoundExpert clinical data to Darena's FHIR APIs.
- Configured facility-to-workspace mappings to enable data synchronization between WoundExpert and Darena FHIR server.
- Created 156 test patient accounts in Q4 2025 to support testing and validation of the new Darena infrastructure.
- Updated SMART on FHIR launch functionality to integrate with Darena's workspace management system.
- Verified end-to-end data flow from WoundExpert through Darena FHIR server, confirming that the service is functional and ready for production use in 2026.



Key Milestones

Key Milestone	Care Setting	Date/Timeframe	Notes
Beginning of reporting period for RWT	Outpatient Wound Care; Independent Providers	January 1, 2025	
Q1 Data Collected	Outpatient Wound Care; Independent Providers	April 1, 2025 – May 1, 2025	
Review system updates for SVAP update	Outpatient Wound Care; Independent Providers	June 1 2025 – August 1, 2025	
Q2 Data Collected	Outpatient Wound Care; Independent Providers	July 1, 2025 – August 1, 2025	
Q3 Data Collected	Outpatient Wound Care; Independent Providers	October 1, 2025 – November 1, 2025	
End of reporting period for RWT	Outpatient Wound Care; Independent Providers	December 31, 2025	
Q4 Data Collected	Outpatient Wound Care; Independent Providers	January 12, 2026 – January 27, 2026	
Analyze data and create report	Outpatient Wound Care;	January 22, 2026 – January 30, 2026*	*Report compiled on an ongoing basis –



	Independent Providers		submitted to certifying body, Drummond, on or before deadline of February 1, 2025
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Attestation

This Real World Testing report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this report is up to date and fully addresses the health IT developer’s Real World Testing and Reporting requirements.

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Date: 1/30/2026